

# Automotive Dealerships: An Evolution in Progress

There are 17,600 New Car Dealership businesses in the US as of 2023, with the US market having grown approximately 0.3%/year between 2018 – 2023.

Source: IBISWorld

Source: Cox Automotive



**4.1%** The online car dealer industry has grown an average of 4.1%/year from 2017 -2022.

**4.2** Auto consumers visit 4.2 websites on average in their purchasing process.

**18 Million** 

In 2021-22, approx. 18 million cars were cut from production worldwide due to lack of chip supply.

Source: Statista

**55%** US electric auto sales increased 55% from 2021 to 2022.

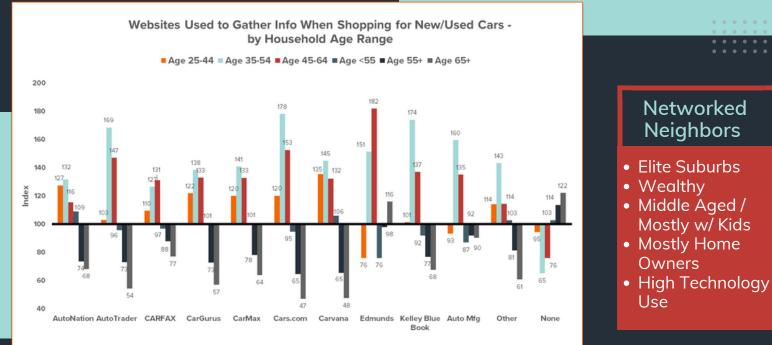
Source: International Energy Agency

As much as 95% of consumers now start their car search online. Which digital sites they choose varies greatly - especially by age.

# 148% "Networked Neig

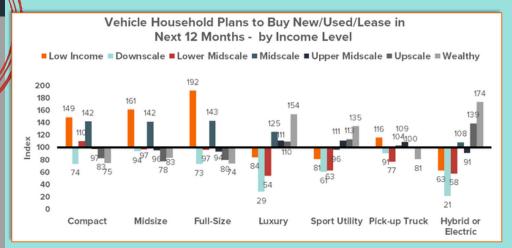
"Networked Neighbors"\* ranked higher than any other syndicated audience for using online sites, and

#### are 148% more likely to use TrueCar.



\*Networked Neighbors is just one of the syndicated audiences in Claritas' PRIZM Premier, one of the most widely adopted segmentation solutions. PRIZM Premier provides rich insights for every household in the U.S. including demographics, lifestyle and media preferences, shopping behaviors and technology usage.

#### Inflation. Rising interest rates. Supply Chain Issues.

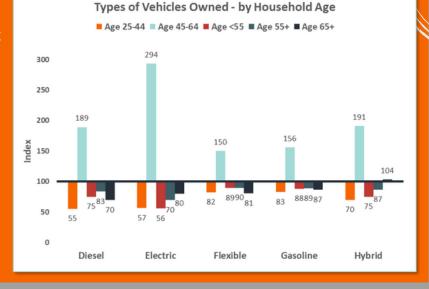


These are all key reasons affecting the affordability amongst many potential buyers. More income categories are turning to compact cars, used vehicles, or even other forms of transportation.

PRO TIP: Best prospects for both new and used vehicles should be identified in order to offer the most appropriate cars, as well as pricing models that fit those audiences.

Networked Neighbors again lead the way in ownership of both electric vehicles (Index 664) and Hybrids (Index 283). Most other wealthy categories also ranked high for these cars.

PRO TIP: As production increases for environmentally friendly options, prices should become manageable for more income categories. Knowing other key details such as age, geographic location, distance to work, vacation preferences, type of desired cars,, etc. can help guide audience selction.



# Where Will You Find Your Top Automotive Customers in 2023 and Beyond?

#### Reasons for Choosing Dealer - by Household Age Range

### White Picket Fences

• Town

. . . . .

- Midscale
- Middle Aged / Family Mix
- Mix of Home Ownership
- Above Average Technology Use



Typically older and higher income categories scored highest, particularly when lookig at brand loyalty (Used Previously). Networked Neighbors scored highest for Price/Value (Index 152). Segment "White Picket Fences" was one of the few categories that scored high for Warranty (Index 171).

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