

## Is it Smooth Sailing Ahead for Cruise Lines?

In 2023, Cruise passenger volume is forecast to exceed pre-pandemic levels for the first time, with 31.5 million passengers sailing.



more likely to consider a cruise vacation as they were before the pandemic, up 45% from a year ago.



cruise again.





destinations they visited during a cruise.

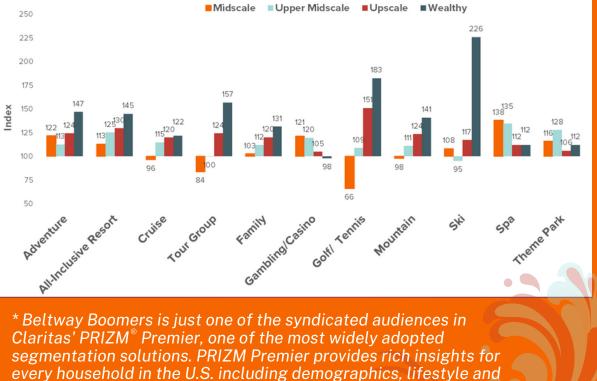
Source: CLIA

is key to meeting the increase in global cruise capacity projected for 2023 to 2025.

**Attracting 4 MILLION NEW-TO-CRUISE TRAVELERS** 

At an index of 168. "Beltway Boomers"

were ranked higher



Types of Vacations Planned Next 12 Months by Income Category

Where Do You Find NEW-TO-CRUISE Customers? Types of Vacations Planned Next 12 Months by Household Age

media preferences, shopping behaviors and technology usage.

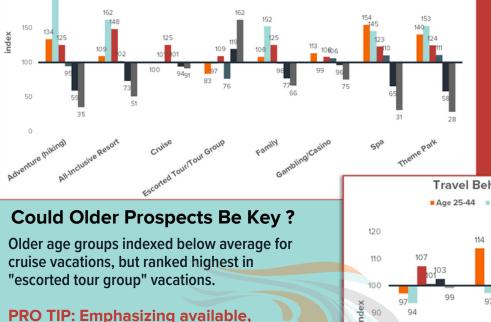
than any other syndicated audience for planning a cruise vacation in the next 12 months. **BELTWAY BOOMERS** 

## Metro Mix Upscale

- Middle Age
- Family Mix
- Owners Management &

Professionals

### Multicultural Opportunities ■ Age 25-44 ■ Age 35-54 ■ Age 45-64 ■ Age <55 ■ Age 55+ ■ Age 65+ Two multicultural segments (Multi-Culti Mosaic and Multi-Culti Families) scored



Midscale

indexed for researching travel on the internet.

## being less likely to travel due to security concerns, and also for preferring to have a

higher than any of the other segments for

professional plan their activities/tours. PRO TIP: Education on security due diligence, convenience of booking, and the wealth of organized activities aboard ship, could make these segments an opportunity

worth addressing. Travel Behaviors/Preferences by Household Age ■ Age 25-44 ■ Age 35-54 ■ Age 45-64 ■ Age <55 ■ Age 55+ ■ Age 65+

# ship and accommodations for seniors

may attract more of these key prospects to cruise vacations.

200

150

included tours, conveniences aboard



Index 113 109 111 111 106102 106 104 106 90 90 Used Internet for Used Internet for Rather Use Read Conde Nast Read Travel & Read Newspaper Travel Discounts Strong Influencer Cruise Travel Research Internet than Traveler Leisure Travel Section Reservations Travel Agent While almost all income categories are increasingly using PRO TIP: the internet for travel research and bookings, wealthier Multichannel marketing that categories still enjoy travel media such as magazines includes both digital and print and newspapers (both print and digital). Older segments media will be key to not only reaching, but converting target still rely on travel agents for booking travel but over

**Identify** Know more about who your best customers and prospects are with our industry-leading

cruise prospects into customers.

# Simply Know

► claritas

**MORE** with **Claritas** 

intelligence

driven, multichannel

marketing



segmentations



audiences across devices and channels with the Claritas Identity Graph



Know more about what's working

and improve what isn't with our near real-time analytics and advanced modeling capabilities

800.234.5973 or visit www.claritas.com